

THE MARK OF

SERVICE

The service that our volunteers share is paramount. Through the work they do they are directly supporting programs that make a lasting impact in the lives of seniors. These are not things they do for a paycheck, but things they choose to do for others. It is a testament to their dedication in helping older adults and their caregivers.

MEDICARE/MEDICAID ASSISTANCE PROGRAM

Our Medicare/Medicaid Assistance Program (MMAAP) administers counseling sessions for individuals who are overwhelmed by their health insurance options. MMAAP is designed to help older adults, their families, and caregivers understand, access, and apply for Medicare, Traditional Medicare Part A and B, Part D prescription plans, Medigap plans, Medicare Advantage, and Medicaid. There were 6,593 client contacts made in 2019, many of which were administered by our wonderful team of MMAAP volunteers!



FRANCINE ROBERTS-
VOLUNTEER SINCE 2004

"It's a wonderful place to work, everyone is so friendly and accepting. I like it because it is rewarding, no question about that, but there is always something new to learn or something different to do. I like the challenge of that!"

DONNA DEEB-
VOLUNTEER SINCE 2013

"Initially, I just wanted to learn more about Medicare and Medicaid. Now I enjoy it when I can successfully help people save money on their insurance costs and ensure they will receive much-needed care. Folks are so grateful when we are able to successfully help them!"

AAAWM'S VOLUNTEER 2019 NETWORK

Senior Leadership: 4 Advisory Council : 22
Board Members: 21 Advocates Leadership: 15 MMAAP: 70

HEALTHY AGING PROGRAM VOLUNTEERS

Our Eaglecrest Healthy Aging program has been growing exponentially in recent years and features a dynamic volunteer duo: Belinda Becker who has been volunteering with the program for 5 years and Karen Jenson for 6 years. Belinda explained that it all started due to her joining EnhanceFitness and loving the class, "When I started EnhanceFitness I noticed they had simple things they had to do from an administrative side that I was capable of doing. I had the time and was willing to help." Both love the classes offered through the program, explaining that it gets them up and out of bed, and working out with a wonderful community of people. Karen enjoys encouraging other people to come work out and finds it rewarding when she sees people committing to taking care of themselves, "I will continue volunteering in the future for as long as I can. And everywhere I go I will let people know about Eaglecrest Healthy Aging."



Our volunteer network is vast, and it would be impossible to list everyone here, so we extend a heartfelt thank you to all those who selflessly commit their time and talents to our programs and advocate for older adults. The mark of service is a strong and constant one.

