

There's no place
like *home*.



2024 Kent County Senior Services

Listed in this directory are services available to Kent County seniors to help them stay in their homes. The services are categorized by type and described within each section. Funding for most services comes from the Kent County Senior Millage (KCSM). For general information, contact AAAM at 616-456-5664 or 888-456-5664.

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Adaptive & Mobility Equipment

Assistive technology and equipment, like hearing aids, and mobility equipment, such as walkers, lifts, scooters, and wheelchairs.

Partner	Description	Contact Info:
Disability Advocates of Kent County	The temporary loan of <u>assistive technology, adaptive equipment, or other aids</u> for client's use.	p: 616-949-1100 www.dakc.us
Deaf and Hard of Hearing	Assistance in obtaining <u>hearing aids</u> including an exam and fitting.	p: 616-732-7358 www.deafhhs.org
Elders' Helpers	Provides clients with an electronic system that assures <u>communication</u> and <u>emergency assistance</u> .	p: 616-454-8305 www.eldershelpers.com
Renew Mobility	Gently used <u>mobility equipment</u> such as walkers, lifts, scooters, power <u>wheelchairs</u> and manual wheelchairs for the personal use of a client.	p: 616-493-2620 www.renewmobility.org

Money Management & Guidance

Bill payment services, debt management assistance, finance issue resolution and emergency need funds.

Partner	Description	Contact Info:
Senior Neighbors	<u>Limited emergency assistance for one-time events</u> such as utility shut-offs, moving assistance and emergency prescription assistance.	p: 616-459-6019 www.seniorneighbors.org
Kent County Community Action		p: 616-632-7950 www.accesskent.com
Senior Neighbors	<u>Bill payment services, budgeting, debt management and finance issue resolution</u> provided by accountants to low-income seniors.	616-459-6019 www.seniorneighbors.org

In-Home Support

Resources that help with activities of daily life such as bathing, personal care, medication management and laundry.

Partner	Description	Contact Info:
Elders' Helpers	Medication management program to <u>ensure medications are appropriate</u> and physician's orders are followed.	p: 616-454-8305 www.eldershelpers.com
Area Agency on Aging of Western MI	Assessments to identify needs and arrange for supportive services like light housekeeping, personal care, meals, and respite.	p: 616-456-5664 or 888-456-5664 www.aaawm.org
Reliance Community Care Partners		p: 616-956-9440 or 800-447-3007 www.reliancecccp.org

Caregiver Support

Programs that positively benefit those in the role of a caregiver.

Partner	Description	Contact Info:
Senior Neighbors	Trains and <u>provides a stipend for low-income seniors to care for other older adults</u> who are homebound, frail or who have mental and/or physical disabilities.	p: 616-459-6019 www.seniorneighbors.org
Area Agency on Aging of Western Michigan	<u>Respite certificates</u> available for unpaid caregivers. Certificates can be used for in-home, overnight, and adult day services.	p: 616-456-5664 or 888-456-5664 www.aaawm.org
Alzheimer's Association		p: 800-272-3900 www.alz.org/gmc/

SarahCare Knapps' Corner		p: 616-364-8600 www.sarahcare.com/knappscorner
Senior Neighbors		p: 616-459-6019 www.seniorneighbors.org
SarahCare Knapps' Corner	<u>Adult Day Center that cares for functionally impaired adults</u> during the day. This service provides socialization, exercise, and personal care.	p: 616-364-8600 www.sarahcare.com/knappscorner
	<u>On-site shower or bath</u> focused on safety and dignity.	
Alzheimer's Association	Program and <u>support groups for caregivers</u> to help learn about Alzheimer's and dementia.	p: 616-956-9440 www.alz.org/gmc/
Dementia Friends Program	<u>Educational program</u> to change the way people think, act, and talk about dementia.	p: 616-456-5664 www.aaawm.org/dfmi
Family Caregiver University	<u>Programs and classes that provide assistance to caregivers</u> in understanding and coping with issues associated with caregiving.	p: 616-456-5664 www.caregiverresource.net
Life Therapeutic Solutions	Range of <u>service for caregivers</u> including detecting depression and linking to community resources.	p: 616-215-0444 www.life-ts.com

Dental & Vision Services

General dental and vision services, we well as support and counseling for those undergoing vision loss.

Partner	Description	Contact Info:
Cherry Health (Dentures Only)	<u>General dental services, root canal treatment, and complete or partial dentures</u> for uninsured or underinsured older adults. Sliding scale payment required.	p: 616-965-8316 www.cherryhealth.org
Exalta Health		p: 616-475-8446 www.exaltahealth.org
Association for the Blind and Visually Impaired	Professional staff including optometrists and rehabilitation teachers provide <u>eye exams and develop a treatment plan</u> to help clients maximize the use of their sight.	p: 616-458-1187 or 800-466-8084 www.abvimichigan.org
Cherry Health		p: 616-776-2135 www.cherryhealth.org

Housing

Fair housing services, housing coordination and foreclosure intervention.

Partner	Description	Contact Info:
Fair Housing Center of West Michigan	Education, outreach, <u>reasonable accommodation assessments, and services related to Housing Laws and Ordinances.</u>	p: 616-451-2980 www.fhcwm.org
Senior Neighbors	Assistance for seniors in need of <u>housing interventions to prevents homelessness</u> such as help maintaining current housing or help finding new housing.	p: 616-459-6019 www.seniorneighbors.org
Home Repair Services	Full <u>assessment of mortgage or property tax delinquency</u> and exploration of the options to <u>prevent home loss.</u>	p: 616-241-2601 www.homerepairservices.org

Healthy Aging Programs

Options for activities that assist in wellness including physical activity, therapy, counseling, senior center programs, and socialization.

Partner	Description	Contact Info:
Area Agency on Aging of Western Michigan	Engaging Wellness classes designed to be an effective tool in improving the health of older adults. Programs offered include: Silver Sneakers, Strength and Stretch, A Matter of Balance, EnhanceFitness, Arthritis Foundation Exercise, Aquatic Programs, Tai Chi, and more.	p: 616-588-2580 www.aaawm.org/ew
GRCC Older Learner Center		p: 616-234-3483 www.grcc.edu/olc
Salvation Army		p: 616-454-1459 www.salvationarmyusa.org
Senior Neighbors		p: 616-459-6019 www.seniorneighbors.org
Reliance Community Care Partners	<u>Therapy services provided by licensed professionals</u> who help individuals overcome obstacles such as depression, anxiety, trauma, grief, and loss. There is no charge for this service, but insurance will be billed if available.	p: 616-954-1555 www.reliancecccp.org
Cherry Health – Sheldon House	Provides <u>older adults with a diagnosed mental illness</u> the opportunity for socialization.	p: 616-242-6058 www.cherryhealth.org
Life Therapeutic Solutions	In home assessment and education provided to treat physical, social and cognitive conditions of older adults, to <u>help return them to a more active role in the community.</u>	p: 616-215-0444 www.life-ts.com

Salvation Army	Senior Centers offer <u>programs specific to the needs of seniors</u> . Staff connect older adults to available services and encourage participation in nutrition and wellness programs.	p: 616-454-1459 www.salvationarmyusa.org
Senior Neighbors		<i>Walker Firehouse Café</i> p: 616-735-3240 <i>Grandville Senior Neighbors</i> p: 616-531-5250 <i>Lowell Senior Neighbors</i> p: 616-897-5949 <i>Grand Rapids Senior Neighbors</i> p: 616-459-3040 <i>Sparta Senior Neighbors</i> p: 616-887-1273
St. Alphonsus-Young at Heart Program		p: 616-913-4419 https://youngatheartgr.org/
United Methodist Community House		p: 616-451-3043 ext. 419 www.umchousegr.org

Rights & Legal Assistance

Access to attorneys and legal advice including options to learn more about rights in long-term care facilities and situations of elder abuse.

Partner	Description	Contact Info:
Legal Aid of Western Michigan	Attorneys provide <u>legal advice, counseling, and representation</u> to low-income older adults.	p: 616-774-0672 www.lawestmi.org
Area Agency on Aging of Western Michigan	Ombudsmen assist residents and prospective <u>residents of long-term care facilities to understand their rights and resolve complaints</u> .	p: 616-456-5664 or 888-456-5664 https://www.aaawm.org/
Kent County Elder Abuse Coalition	<u>Elder abuse prevention</u> presentations are available to aging subcontract organizations, professional and community groups.	p: 616-456-5664 www.protectkentseniors.org

Kent County Probate Court	<u>Professional guardians</u> provided by Kent County Probate Court to <u>manage daily living</u> service for vulnerable adults.	p: 616-632-5438 www.accesskent.com/Courts
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Home Maintenance & Repair

Assistance with home repairs, both minor and major, and help with identification of any barriers to living at home.

Partner	Description	Contact Info:
Grand Rapids Nehemiah Project	Assistance with <u>minor home repairs</u> including repairing windows/doors, changing leaking faucets, installing smoke and carbon monoxide detectors, minor <u>yard work</u> , and <u>snow removal</u> .	p: 616-965-6730 www.grnpflourish.org
Senior Neighbors		p: 616-459-6019 www.seniorneighbors.org
Steepletown Neighborhood Services		p: 616-451-4215 www.steepletown.org
Home Repair Services	<u>Home repairs focused on health and safety</u> such as roof repairs, furnace repairs and replacement, plumbing, ramp construction and bath modifications.	p: 616-241-2601 www.homerepairservices.org
Kent County Community Action	Provides homeowners with <u>assistance to improve energy efficiency</u> that includes insulation and furnace repair or replacement.	p: 616-632-7950 www.accesskent.com
Disability Advocates of Kent County	<u>Assessment of home environment</u> to identify barriers to independent living and <u>necessary modifications</u> .	p: 616-949-1100 www.dakc.us

Transportation

Services that provide either assisted or public transport.

Partner	Description	Contact Info:
Senior Neighbors	<u>One-way ticket(s) for the Rapid's fixed route bus system</u> , GO! Bus or the PASS program.	p: 616-459-6019 www.seniorneighbors.org
City of Wyoming	<u>GO! Bus</u> or the PASS program.	p: 616-530-3190 www.wyomingmi.gov
RideLink*	Provides <u>rides to meal programs, senior centers, medical appointments</u> and other destinations within Kent County. Transportation is provided by a variety of agencies.	p: 844-694-6589 www.ridelinkmi.com *rides performed by Kent County Community Action, The Rapid, RideLink, Servicios Latino-Americanos, Senior Neighbors and United Methodist Community House

Health Insurance, Medicaid & Medicare

Programs that involve benefits for Medicaid and Medicare recipients, including an option for prescription medication assistance.

Partner	Description	Contact Info:
Reliance Community Care Partners	MI Choice Medicaid Waiver for individuals who meet age, financial, and medical criteria. The program <u>meets the needs of a person who could be eligible for a nursing home level of care</u> but allows individuals to live in their own home, the home of a loved one, or some licensed assisted living settings.	p: 616-956-9440 or 800-447-3007 www.reliancecccp.org
Area Agency on Aging of Western Michigan	<u>eligible for a nursing home level of care</u> but allows individuals to live in their own home, the home of a loved one, or some licensed assisted living settings.	p: 616-456-5664 or 888-456-5664 www.aaawm.org
Medicare/Medicaid Assistance Program (MMAP)	Assistance for <u>Medicare or Medicaid beneficiaries who have questions</u> or concerns regarding coverage or enrolling in coverage. Help is provided in	p: 800-803-7174 www.mmapinc.org

	choosing prescription drug plans, determining eligibility, and enrolling in assistance programs.	
Senior Neighbors	Information and <u>assistance for prescription coverage</u> . A thorough assessment will be conducted with all clients referred for services to determine needs. *also provides MMAP services	p: 616-459-6019 www.seniorneighbors.org

Nutrition Services

A variety of options are available for meals and groceries.

Congregate Meal Sites

Partner	Description	Contact Info:
KCCA *Latin American Inspired Meals	Nutritious meals served in various locations around the county. <u>Lunch is coordinated with a variety of activities</u> such	p: 616-632-7969 www.accesskent.com
Meals on Wheels Western Michigan	as exercise programs, crafts, games, health screenings and nutrition education.	p: 616-459-3111 www.mealsonwheelswesternmichigan.org
Salvation Army		p: 616-454-1459 www.salvationarmyusa.org

Food Pantries

Partner	Description	Contact Info:
Community Food Club	The Community Food Club of Greater Grand Rapids promotes food security and dignity for low-income households by way of a <u>small membership fee and choice of a variety of healthy items</u> in a grocery store experience.	p: 616-288-5550 www.communityfoodclubgr.org

Meals on Wheels Western Michigan	A <u>nutritious combination of foods</u> , providing several meals, self-selected from a <u>pantry shelf</u> .	p: 616-364-1104 www.mealsonwheelswesternmichigan.org
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Home Delivered Meals **must meet homebound eligibility*

Partner	Description	Contact Info:
Kent County Community Action	<u>Latin-inspired meals provided to homebound individuals</u> who cannot prepare their own meals.	p: 616-632-7969 www.accesskent.com
Meals on Wheels Western Michigan	<u>Menu of choice</u> for people who would like to select their meals. Puree and minced meals also available.	p: 616-459-3111 www.mealsonwheelswesternmichigan.org
Revive and Thrive Project	<u>Short term meals</u> that focus on whole foods and vegetables for <u>eligible medical diagnoses</u> .	p: (616) 606-3314 www.reviveandthriveproject.org

Outreach & Assistance

A variety of educational programs that can be used to help determine the services that will best meet the need of the individual.

Partner	Description	Contact Info:
Kent County Community Action	Helps to <u>identify the services that best meet an individual's needs</u> . This service includes assistance with housing, utilities, meals, prescriptions and applying for Medicaid.	p: 616-632-7976 www.accesskent.com
Hispanic Center of Western Michigan		p: (616) 742-0200 https://hispanic-center.org/
Senior Neighbors		p: 616-459-6019 www.seniornighbors.org
United Methodist Community House		p: 616-452-3226 www.umchousegr.org

Area Agency on Aging of Western Michigan	An <u>in-home assessment</u> that helps individuals and their families connect with personal & community resources.	p: 616-456-5664 or 888-456-5664 www.aaawm.org
Heart of West Michigan United Way (Dial 211)	<u>General information</u> is provided through Heart of West Michigan United Way's Hotline assisting individuals seeking community-based resources.	p: 800-887-1107 www.hwmuw.org/211
AAAWM	The Community Transition Services (CTS) Program is a Medicaid funded program that provides those currently living in a nursing facility with an <u>opportunity to return to independent or assisted living</u> .	p: 616-456-5664 or 888-456-5664 www.aaawm.org
Reliance Community Partners		p: 616-956-9440 or 800-447-3007 www.reliancecccp.org

Technology Support

Programs that provide workshops and individualized support for technology.

Partner	Description	Contact Info:
Senior Neighbors	Workshops, one-on-one support, and a device lending library to <u>help seniors feel confident and comfortable using the internet</u> on a laptop, smartphone, or tablet.	p: 616-459-6019 www.seniorneighbors.org

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For more information, please contact:

Area Agency on Aging of Western Michigan
616-456-5664 or 888-456-5664
Fax: 616-456-5692

www.aaawm.org.

The Area Agency on Aging of Western Michigan provides services to older adults with funding from the Michigan Adult and Aging Services Agency, Kent County Senior Millage, and the Michigan Department of Health and Human Services.



*Kent County
Senior Millage*

